



BMC Performance Manager Express

Monitor the performance and availability of your IT infrastructure — easily and remotely

KEY BENEFITS

- > Remotely monitor infrastructure, such as operating systems, databases, enterprise applications, and storage and network devices
- > Provide real-time problem notification and escalation
- > Monitor and manage from a centralized Web portal
- > Lower TCO by managing remotely

BMC Performance Manager Express monitors the performance and availability of servers, operating systems (physical and virtual), applications, and storage and network devices. Management is accomplished remotely — with no software residing on the elements being monitored. By monitoring performance and availability, applications, and simple Web transactions from a single console, you can quickly determine how infrastructure problems affect the end-user experience.

BUSINESS OPPORTUNITY

IT professionals spend too much time on operational tasks instead of focusing on tasks that deliver business value. Increased environment complexity and cumbersome management tools increase the burden on administrators and inhibit productivity. The results are poorly performing applications, frustrated customers, and an overwhelmed IT staff.

The ideal solution would be an enterprise management offering that can be deployed and configured quickly, with simple administration and minimum maintenance. Once deployed, the management solution would enable administrators to:

- > Monitor a variety of applications, systems, and storage and network devices
- > Allow users to add monitoring for new systems in minutes
- > Provide universal access to performance data to a variety of end users, including system administrators, network engineers, managers, and executives
- > Enable users to map performance of customer transactions to the backend infrastructure

THE BMC SOLUTION

With no agents to install, BMC Performance Manager Express puts the “easy” in “easy to deploy.” It remotely collects an essential set of parameters through standard industry protocols — with minimal overhead. It also centralizes data for reporting, so you can monitor and manage from a centralized Web portal. What’s more, BMC Performance Manager Express makes it easy to add new monitors and elements as your infrastructure grows, ensuring that you are able to continually monitor the performance and availability of your evolving databases, enterprise applications, and storage and network devices.

FEATURES

Remote monitoring of infrastructure elements
 BMC Performance Manager Express monitors elements by using industry standard protocols, such as WMI, SNMP, HTTP/HTTPS, rstatd, SQL NET, Ping, DNS, Secure Shell (SSH), and third-party protocols to monitor and collect data. Agentless solutions require no product installation.

BMC Performance Manager Portal

The BMC Performance Manager Portal offers a flexible interface to manage the health of an application, operating system, middleware, or hardware with customized views, dashboards, charts, alerts, and event status. It is built on the BMC Performance Manager Portal infrastructure, which provides centralized management through a Web-based browser, minimizing implementation, driving common workflows, and



This product integrates with BMC Atrium technologies.



The BMC Performance Manager Portal lets you customize how you view BMC Performance Manager Express data using built-in dashboard capabilities.

PLATFORM SUPPORT

BMC Performance Manager Express supports a wide variety of enterprise-class operating environments:

- > Portal and database servers
 - o Sun™ Solaris™
 - o Microsoft Windows
- > Remote service monitor
 - o Microsoft Windows
- > Managed Systems
 - o IBM® AIX®
 - o HPUX
 - o Sun Solaris
 - o Microsoft Windows
 - o Tru64

ABOUT BMC SOFTWARE

BMC Software delivers the solutions IT needs to increase business value through better management of technology and IT processes. Our industry-leading Business Service Management solutions help you reduce cost, lower risk of business disruption, and benefit from an IT infrastructure built to support business growth and flexibility. Only BMC provides best-practice IT processes, automated technology management, and award-winning BMC Atrium technologies that offer a shared view into how IT services support business priorities. Known for enterprise solutions that span mainframe, distributed systems, and end-user devices, BMC also delivers solutions that address the unique challenges of the midsized business. Founded in 1980, BMC has offices worldwide and fiscal 2007 revenues of \$1.58 billion. Activate your business with the power of IT. www.bmc.com.

reducing maintenance and training for all BMC products. The BMC Performance Manager Portal improves the usage experience across BMC products for sign-on, navigation, administration, and configuration.

Integration with BMC PATROL

Integration brings classic BMC PATROL Agent and BMC PATROL Knowledge Module data into the BMC Performance Manager Portal to provide a single view for all monitored systems — regardless of the source.

BMC Performance Manager Reporting

If you are already running BMC Performance Manager products, BMC Performance Manager Reporting is available at no charge. It provides a wide range of predefined reports for Microsoft Windows, UNIX®, and Linux® environments. If you need further reporting capability, the licensed BMC Reporting Studio provides an easy-to-use, drag-and-drop interface for creating reports.

AVAILABLE BMC PERFORMANCE MANAGER EXPRESS PRODUCTS

- > BMC Performance Manager Express for Servers monitors key operating system metrics, event and text logs, and processes.
- > BMC Performance Manager Express for Databases monitors availability, performance, and capacity for IBM® DB2® Universal Database, Oracle®, Microsoft SQL Server, and Sybase ASE.
- > BMC Performance Manager Express for Hardware by Sentry Software monitors essential hardware components such as controllers, hard drives, processors, memory modules, network interfaces, power supplies and environment information for IBM®, HP/Compaq, Dell, Sun™, Fujitsu-Siemens, NEC, and Adaptec hardware.
- > BMC Performance Manager Express for Mail Servers monitors availability and performance of Microsoft Exchange Servers.
- > BMC Performance Manager Express for SNMP Devices monitors SNMP trap listeners, networking functions, Cisco routers and switches, and Windows load balancer.
- > BMC Performance Manager Express for Web Application Servers uses JMX to monitor the top Web application servers, including WebLogic Application Server, IBM WebSphere® Application Server, and Jboss Application Servers
- > BMC Performance Manager Express for Web Servers provides monitoring of industry-leading Web servers, including Apache Web Server, Internet Information Server and Secure Web Server
- > BMC Performance Manager Express for Business Applications provides monitoring of industry-leading packaged applications, including SAP® Netweaver®, Oracle Fusion, and Oracle Ebusiness Suite.

FOR MORE INFORMATION

BMC hosts a fully functioning service version of BMC Performance Manager Express that is available for free trials. For more information, or to request a trial of BMC Performance Manager Express, please visit www.bmc.com.



To learn more about how BMC can help activate your business, visit www.bmc.com or call (800) 841-2031

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