

Smartcard 330 End-of-Sales Announcement

DISTRIBUTION: Sales, Distributors, Resellers and Existing Customers.

The purpose of this bulletin is to announce SafeNet's End-of-Sales (EOS) and Last-Time-Buy (LTB) plans for the Smartcard 330 authentication products.

RjR Innovations and SafeNet are committed to providing customers with the latest in USB and Smartcard technologies. As we continue our investment in these products, we will transition the Smartcard 330 products to the SafeNet eToken 4100 and eToken Pro Smartcards detailed in the Replacement Products section of this document.

We have planned for a smooth transition to enable customers access the latest technology. Current customers may refer to the Transition Plan section of this document, as well as contact their RjR Innovations Account Representative for more information.

The following are key dates in this End-of-Sales process:

END-OF-SALES (EOS):

Effective July 1, 2012 all Smartcard330 part numbers listed in the following tables will no longer be available for sale.

LAST-TIME-BUY (LTB):

For customers in need of additional equipment, there will be a Last-Time-Buy (LTB) opportunity for these products through June 30, 2012.

Please Note:

- Due to the limited availability of hardware components, all LTB orders will be fulfilled on a best efforts basis
- RjR Innovations will make every effort to fulfill all orders placed during the LTB period.
- Orders placed during the LTB period will be processed on a first-come first-served basis.
- Orders will not be accepted after the LTB end date.

RMA AND HARDWARE REPLACEMENTS:

SC330 RMA & hardware replacements after the Last-Time-Buy (LTB) will be with replacement products (see Section 3 for more details on replacement products).

END-OF-SUPPORT:

Please note that on July 1, 2012 Borderless Security (BSec) middleware for SC330 will be End-of-Support. We will however continue to support the already deployed SC330s for all customers with the SafeNet Authentication Client (SAC) middleware releases through June 30, 2015. Standard support and maintenance agreements for iKey 2032 authenticators will end June 30, 2015.

BEST-EFFORT SUPPORT:

Effective July 1, 2015 through June 30, 2018 we will accept Service and Maintenance Agreements for support of SC330 authenticators on a Best Efforts basis only. SafeNet shall have no obligation to provide product releases and quality updates for SC330 on a Best Efforts basis. Repairs for Best Efforts Products will be performed only if components are reasonably available; and replacements will be provided only as long as inventory is reasonably available. We will continue to provide email support to the extent reasonably practicable without providing product releases and quality updates, and we provide no guarantee that a problem with product supported on a Best Efforts basis can or will be resolved. We will not guarantee Failure Analysis (FA) and Corrective Action (CA) reports on these products. SafeNet will review each unit returned on a case by case basis and determine what type of FA / CA is justified given the age and condition of the product.

End of Sales Product Names

911-00005-001 SC330,SFNT AW,STD,ROHS 911-00006-001 SC330,SFNT AW,MOC,ROHS 911-00008-001 SC330,SFNT AW,UNBLOCKING,ROHS 911-00008-001 SC330,SFNT AW,UNBLOCKING,ROHS 911-00009-001 SC330,SFNT AW,UNBLOCKING,ROHS 911-000010-001 SC330,SFNT AW,MON-FIPS,SLOW ATR,ROHS 911-000010-001 SC330,SFNT AW,NON-FIPS,FAST ATR,ROHS 911-000021-001 SC330,SFNT AW,NON-FIPS,FAST ATR,ROHS 911-000022-001 SC330,SFNT AW,HID PROX,STD,ROHS 911-000023-001 SC330,SFNT AW,MAG,STD,ROHS 911-000024-001 SC330,SFNT AW,MAG,UNBLOCKING,ROHS 911-000025-001 SC330,SFNT AW,MAG,GSA2,ROHS 911-000043-001 SC330,SFNT AW,MAG,HID PROX,STD,ROHS 911-000044-001 SC330,SFNT AW,MAG,HID PROX,NOC,ROHS 911-000049-001 SC330,SFNT AW,MAG,HID MIFARE,STD,ROHS 911-000050-001 SC330,SFNT AW,MAG,HID MIFARE,STD,ROHS 911-000050-001 SC330,SFNT AW,MAG,HID MIFARE,MOC,ROHS 911-000052-001 SC330,SFNT AW,MAG,HID MIFARE,UNBLOCKING,ROHS	Part Number	Description
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911-000013-001 SC330,BLANK,MOC,HOHS	911-000013-001	SC330,BLANK,MOC,ROHS
911-000073-001 SC330,BLANK,BIO,ROHS	911-000073-001	SC330,BLANK,BIO,ROHS
911-000014-001 SC330,BLANK,IDENTRUS,ROHS	911-000014-001	SC330,BLANK,IDENTRUS,ROHS
911-000015-001 SC330,BLANK,IDENTRUS,SLOW ATR,ROHS	911-000015-001	SC330,BLANK,IDENTRUS,SLOW ATR,ROHS
911-000016-001 SC330,BLANK,UNBLOCKING,ROHS	911-000016-001	SC330,BLANK,UNBLOCKING,ROHS

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911-000017-001	SC330,BLANK,UNBLOCKING,SLOW ATR,ROHS
911-000018-001	SC330,BLANK,GSA2,ROHS
911-000019-001	SC330,BLANK,GSA3,ROHS
911-000084-001	SC330,BLANK,MAG,GSA3,ROHS
911-000020-001	SC330,BLANK,NON-FIPS,SLOW ATR,ROHS
911-20022-001	SC330,BLANK,NON-FIPS,FAST ATR,ROHS
911-000022-001	SC330,BLANK,JAVA,ROHS
911-000033-001	SC330,BLANK,HID PROX,STD,ROHS
911-000034-001	SC330,BLANK,HID PROX,MOC,ROHS
911-000035-001	SC330,BLANK,HID PROX,IDENTRUS,ROHS
911-000036-001	SC330,BLANK,HID PROX,NON-FIPS,SLOW ATR,ROHS
911-20019-001	SC330,BLANK,HID PROX,NON-FIPS,FAST ATR,ROHS
911-20018-001	SC330,BLANK,HID PROX,UNBLOCKING,ROHS
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911-000042-001	SC330,BLANK,HID MIFARE,JAVA,ROHS
911-000026-001	SC330,BLANK,MAG,STD,ROHS
911-000027-001	SC330,BLANK,MAG,MOC,ROHS
911-000028-001	SC330,BLANK,MAG,UNBLOCKING,ROHS
911-000029-001	SC330,BLANK,MAG,GSA2,ROHS
911-000030-001	SC330,BLANK,MAG,NON-FIPS,SLOW ATR,ROHS
911-000031-001	SC330,BLANK,MAG,NON-FIPS,FAST ATR,ROHS
911-000045-001	SC330,BLANK,MAG,HID PROX,STD,ROHS
911-000046-001	SC330,BLANK,MAG,HID PROX,IDENTRUS,ROHS
911-000047-001	SC330,BLANK,MAG,HID PROX,UNBLOCKING,ROHS
911-000053-001	SC330,BLANK,MAG,HID MIFARE,STD,ROHS
911-000001-001	SC330,CUSTOMER SUPPLIED,MOC,ROHS
911-000054-001	SC330,CUSTOMER SUPPLIED,STD,ROHS
911-20021-001	SC330,CUSTOMER SUPPLIED,NON-FIPS,FAST ATR,ROHS
911-000057-001	Smartcard 330,CIP INITIALIZATION

Replacement Products

EOS Product	Replacement Products
SC330 (FIPS)	SafeNet eToken Pro Smartcard (FIPS)
SC330 (non FIPS)	SafeNet eToken 4100
SC330 (Unblocking)*	SafeNet eToken 4100
SC330 (Identrust)**	SafeNet eToken 4100
SC330 Biometric Match-On-Card	SafeNet eToken 4000 (formerly SC400) Biometric Match-On-Card

Please refer to the latest Authentication Product Price List for SKUs of the replacement products.

(*)(**) Identrust and Unblocking functionality is supported on all eToken authenticators i.e, eToken Pro Smartcard, SafeNet eToken 4100 Smartcards

Replacement Products - Features

SafeNet is replacing the Model 330 Smartcard authenticator products with the SafeNet eToken 4100 and eToken Pro Smartcard authenticators. These are certificated based Smartcard form-factor authenticators with a high level of security for strong user authentication and credential storage.



SafeNet eToken Pro Smartcard



SafeNet eToken 4100 Smartcard

SafeNet eToken 4100 offers the following feature differentiation over eToken Pro Smartcards:

- Onboard support for SHA-256
- Common Criteria Certified
- New look and feel
- Plug-n-Play support on Windows 7

SafeNet eToken 4100 Smartcards are as per the following technical specifications:

Supported Operating Systems	Windows Server 2003/R2, Windows Server 2008/ R2, Windows 7, Windows XP/Vista, Mac OS X; Linux
API & standards support	PKCS#11, Microsoft CAPI, PC/SC, X.509 v3 certificate storage, SSL v3, IPSec/IKE
Memory size	72K
On-board security algorithms	RSA 1024-bit / 2048-bit, DES, 3DES (Triple DES), SHA1, SHA256
Security certifications	Common Criteria EAL4+
Dimensions	85.6mm x 54mm
ISO specification support	Support for ISO 7816-1 to 4 specifications
Operating temperature	0° C to 70° C (32° F to 158° F)
Storage temperature	-40° C to 85° C (-40° F to 185° F)
Humidity rating	0-100% without condensation
Memory data retention	At least 10 years
Memory cell rewrites	At least 500,000

SafeNet eToken 4000 (formerly SC400) biometric match-on-card Smartcards have the following technical specifications:

Supported Operating Systems	Windows Server 2003/Windows Server 2008, Windows 2000/XP/2003/Vista;
API & standards support	PKCS#11 v2.01, Microsoft CAPI, PC/SC, X.509 v3 certificate storage, SSL v3, IPSec/IKE
Memory size	64K EEPROM
On-board security algorithms	RSA 1024-bit / 2048-bit,3DES (Triple DES), AES, SHA1
ISO specification support	Support for ISO 7816-1 to 4 specifications
Operating Temperature	-25° C to 70° C
Storage Temperature	-40° C to 125° C
Memory data retention	At least 20 years
Memory cell rewrites	At least 500,000

SafeNet eToken Pro Smartcards are as per the following technical specifications:

Supported Operating Systems	Windows Server 2003/Windows Server 2008, Windows 2000/XP/2003/Vista; Mac OS X; Linux
API & standards support	PKCS#11 v2.01, Microsoft CAPI, PC/SC, X.509 v3 certificate storage, SSL v3, IPSec/IKE
Memory size	72K (Java Virtual Machine)
On-board security algorithms	RSA 1024-bit / 2048-bit, DES, 3DES (Triple DES), SHA1
Security certifications	FIPS 140-2 L2 (full device) Common Criteria EAL4+/EAL5+ (smart card chip) (Certifications differ per model; please inquire):
ISO specification support	Support for ISO 7816-1 to 4 specifications
Memory data retention	At least 10 years
Memory cell rewrites	At least 500,000

Transition Plan

Customers can continue using deployed SC330 authenticators as the end-of-sale has no impact on existing operational authenticators being used. Existing SC330 customers needing to procure additional authenticators after the Last-Time-Buy, will be offered SafeNet eToken Pro Smartcard, SafeNet eToken 4000 (in case of biometric MoC), and SafeNet eToken 4100 authenticators as mentioned in the Replacement Products section of this document. All SC330 RMA & replacements after the End-of-Sales will be with eToken Pro Smartcard, SafeNet eToken 4000 (in case of biometric MoC), and SafeNet eToken 4100 authenticators. (Please refer here for the End-Of-Sale and Last-Time-Buy schedule).

Please note that on July 1, 2012, Borderless Security (BSec) middleware will be End-of-Support. We will continue to support the already deployed model 330 Smartcards for all customers with the SafeNet Authentication Client (SAC) middleware releases which supports the following families of certificate based authenticators: iKey2032, SC330, SafeNet eToken 5000 (iKey 4000), SafeNet eToken 4000 (Smartcard 400) and eToken Pro, SafeNet eToken 5100/5105, SafeNet eToken Pro Smartcard, and SafeNet eToken 4100(^^) Smartcard authenticators.

Customers will benefit by experiencing:

- · Same or similar functionality with the SafeNet Authentication Client as they have been using with Borderless Security (BSec) clients
- Continued use of already deployed eTokens and iKey Smartcards with the SafeNet Authentication Client
- Easy transition and mixed deployment of certificate based authenticators from the unified authenticator products portfolio
- Backwards and forwards compatibility
- Improved operating system and platform support

(^^) SafeNet eToken 4100 (default) does not require a specific version of SafeNet Authentication Client. However, Common Criteria SafeNet eToken 4100 or for SHA256 support on SafeNet eToken 4100, customers will need to upgrade to SafeNet Authentication Client version 8.1.

Replacement Products - Ordering Considerations

For a choice of replacement products for the model 330 Smartcard, please note that the SKUs for the default configurations of eToken Pro Smartcard (non FIPS and FIPS), SafeNet eToken 4000 biometric match-on- card, and SafeNet eToken 4100 (Default and Common Criteria) Smartcards are available on the latest Authentication pricelist.

For customization options for SafeNet eToken Pro Smartcard and SafeNet eToken 4100 (such as Logo printing, RFID etc), please refer to the Authentication Product Price List for more details. For ordering customized SafeNet eToken 4100 and SafeNet eToken Pro Smartcard authenticators, there is a Customer Product Branding (CPB) form that customers need to complete by providing all details of their customization requirements for SafeNet eToken 4100 as well as for SafeNet eToken Pro Smartcards. Please consult your Account Manager for lead times for fulfillment of customized authenticators, as well as for more details on ordering considerations for replacement products.

For More Information, Please Contact Us

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