



# Mobile Reach

## Improve workflows, reduce operating costs, and deploy new services faster with automation

### PRODUCT DESCRIPTION

Mobile Reach's award-winning Splitware Mobility Platform provides secure, direct mobile access to any BMC Remedy application, including the ITSM suite, ITAM/C-MDB, and custom applications to field technicians, IT asset managers, and other mobile workers. Splitware operates on iOS, Android, BlackBerry, and Windows Mobile devices and incorporates robust barcode scanning, RFID, signature capture, and offline capable workflows.

Splitware mobile applications allow users to access and update BMC Remedy in real-time on location, resulting in more accurate information on critical assets, better decision making, and more uptime. Splitware has been tightly integrated with the BMC Remedy Action Request System for more than 12 years and supports Remedy versions 4 through 8. Empower your mobile workforce and embrace BYOD initiatives with the Splitware Mobility Platform for BMC Remedy.

### Splitware AppStudio: Award-Winning App Development Tool

Splitware AppStudio, now with new features including support for Android, is a key component of the Splitware Mobility Platform. This advanced mobile application development environment allows organizations to build, manage and deploy native mobile enterprise apps across a variety of mobile platforms.

Featuring an intuitive interface and drag-and-drop simplicity, Splitware AppStudio is a robust mobile enterprise application development tool that allows you to scale business to employee (B2E) mobile applications along with your evolving business needs.

Without wasting time in development and testing, rapidly extend BMC Remedy and other enterprise apps and databases to mobile users on smartphones, tablets, barcode scanners, radio frequency identification (RFID) scanners and more. Deliver enterprise class mobile apps that increase efficiency, data integrity, and empower the mobile workforce.

### KEY FEATURES

- Offline-capable mobile applications
- Directly integrated with Remedy AR System
- Cross-platform support for iOS, Android, Windows Mobile, and BlackBerry
- Native mobile apps support for barcode scanning and RFID
- Design task specific mobile apps that allow end users to access
- Support for custom BMC Remedy applications
- Highly secure to meet your data protection requirements
- Support for signature capture, photo capture, GPS, maps, etc.
- Customizable app templates for Incident / Asset Management, Tasks, Approvals, etc.
- Splitware Community website for support, sharing and best practices

### KEY BENEFITS

- Reduce IT support costs
- Enjoy significant process improvement
- Increase worker productivity
- Improve CMDB accuracy
- Decrease incident resolution times
- Speed up IT operations
- Make well-informed business decisions



For all the benefits of this product and more visit [RJRinnovations.com](http://RJRinnovations.com)





## PRODUCT DETAILS

Control-M automates and simplifies batch job creation, scheduling, and management across IT environments. It makes it easy to build and monitor workflows through a graphical interface that provides a single point of control for all enterprise batch jobs. Control-M presents a common view of all enterprise workloads and provides a single, consistent GUI to automate workflow development, scheduling, and management. Users have the ability to manage any workload without requiring environment-specific expertise. Control-M also has an extensive set of modules and extensions that provide additional functionality for different activities and environments.

### **Automated client and agent deployment capabilities:**

Using the automated agent and client deployment capability in Control-M, users can reduce the time previously required for manual upgrades and maintenance. With a few simple steps, agents and clients can be deployed or updated from a central point of control. The deployment of agent updates can also be scheduled for a later time, increasing flexibility and reducing costs.

**High availability:** Control-M High Availability enables you to maximize your production environment uptime, prevent data loss, and ensure business continuity in the event of hardware maintenance or failure. It supports automatic or manual failovers to a secondary host from a single point of control.



### **Automated application workflow:**

Using Workload Change Manager, you can now automate application workflow promotion between test and production environments to accelerate application change and deployment cycle times.

### **Run time analytics:**

Control-M features advanced out-of-the-box insight into all jobs across your enterprise, significantly improving run time estimation with Batch Impact Manager analytics.

### **Usage alerts:**

Keep an eye on your task usage with Usage Alerts. You can define task usage alert thresholds across all of your Control-M environments and automatically receive an email alert when thresholds are reached.

### **Big data workflows:**

Streamline and simplify Hadoop batch processing and shorten development time by simplifying workflow creation and management through an intuitive interface for building workflows. Control-M offers native support for Hadoop, traditional platforms and applications, and file transfers. Job flows



Job flows available in Gantt views for planning, monitoring, history, and forecasting domains showing the best times during a day to plan for maintenance or downtime, jobs running in parallel, and with Batch Impact Manager, run times through the end of the day.



We provide innovative, customized business process consulting, software implementation services and Level 1 bilingual support for multiple ITSM and DEM solutions and add-ons. We understand that in today's day and age, technology leaders are focused on transforming how IT operates. Digital transformation and automation are key elements in ensuring that most organizations keep up with how fast-paced both technology and information are consumed and delivered – at work and at home; on premise and in the cloud.

