



# Client Management

## Mitigate risk with an effective patching solution for client devices

### SECURING ENDPOINTS FROM THREATS

Enterprises are increasingly under threat with a growing onslaught of vulnerabilities that come from a variety of sources. Whether the threat is to the operating systems or applications, it's getting extremely difficult for organizations to keep on top of these threats and prevent data loss, data corruption, lost productivity, and to avoid the financial impact that these threats present. Furthermore, with the need to patch a variety of devices, including laptops, desktops, servers, or tablets, staying ahead of patches is increasingly difficult.

### CHALLENGES

Without an automated solution, it's virtually impossible to know not only what software is installed, but also if it has been patched to the latest version and if it's safe or not. In addition, with the cost to IT to fix a particularly virulent threat and the time needed to bring the devices to an acceptable patch level, the task can be daunting and costly.

### BMC Solution

BMC Client Management (BCM) provides enterprises of all sizes the assurance that all their critical client devices are patched and risks are effectively mitigated. Key capabilities include automated patch detection and deployment, alerts and reporting, and scheduling to ensure critical business processes are not negatively impacted.

### A lightweight Infrastructure



### KEY FEATURES

- **Automation**
  - Set patch jobs to download and install patches on any schedule you design
- **Compliance**
  - Ensure your organization adheres to industry standards, including SCAP, SOX, PCI, and HIPAA
- **Inventory**
  - Automate the discovery of products that need to be patched, no matter when they are installed, and stay up-to-date
- **Integration**
  - Integrate with the top ITSM products in the market, including Remedy SmartIT and Digital Workplace, Remedyforce, BMC Discovery, BMC Atrium CMDB, and FootPrints

### KEY BENEFITS

- **Patch Incrementally**
  - Patch the devices if and when they need the patches, before a threat is detected and identified
- **Set It and Forget It**
  - Automate repetitive tasks on a schedule to ensure the latest patches are delivered
- **Adhere to Change Windows**
  - Ensure the patching is done according to the approved business schedule
- **Provide Useful Reports**
  - Robust, flexible, and accurate reporting to the groups that need them when there is information to be viewed



For all the benefits of this product and more visit [RJRinnovations.com](http://RJRinnovations.com)



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## PRODUCT DETAILS

### Set It and Forget It

There is always that one piece of software that seems to get patched every few weeks. BCM can enable you to set up a job that checks for these patches and deploys them automatically and silently on your schedule.

### Patch Bulletins

Leveraging world-class patch detection libraries, BCM provides users with the latest patches from vendors. With over 190 different products, IT organizations are assured that the patches are being applied to all of their products.

### Patch Multiple Vendors

Unlike some included or free client management products that only patch one or two vendors, BCM patches a large variety of vendors and provides clear reports on what has been patched and when.

### Patch Testing and Validation

With the ability to set up and utilize dynamic groups, IT departments have been able to identify which groups urgently need which patches, and apply and test those patches before rolling them out to the larger organization, all with a few clicks of a button.

### Service Pack vs. Patching

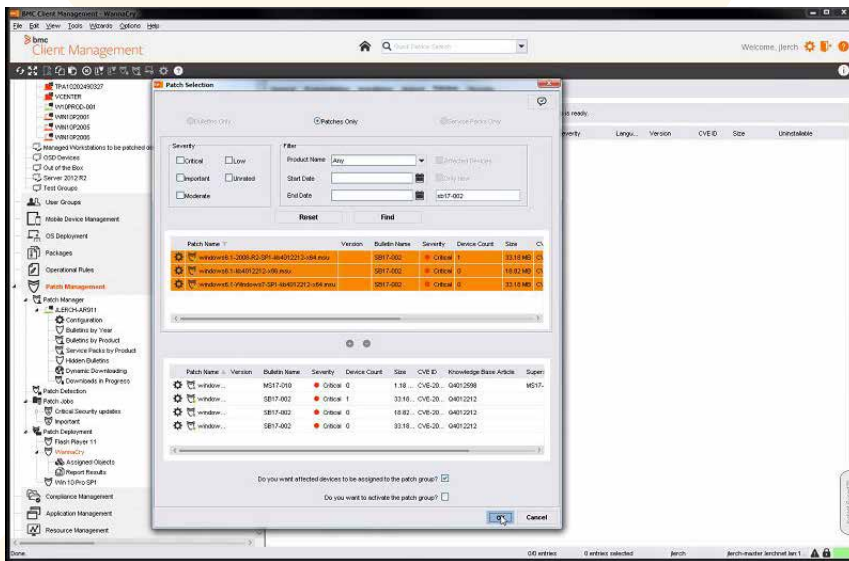
Service packs are usually much larger and include more risk to the environment than a patch does. BCM can provide you the framework to test the service pack, validate its impact on devices, and roll it out incrementally to ensure that risk is mitigated.

### Reporting

BCM allows the tailoring of reports to the audience that is going to view them, such as summary reports for executives and more in-depth reports to management and technicians. These reports can be scheduled and provided only when there is important information.

### Service Anywhere

Whether your organization has adopted a bring your own device policy, supports workers in remote or offsite workplaces, or a combination of both, BCM's service anywhere structure allows IT to be able to ensure that patches are delivered and installed to these devices, even if VPN is not available. No matter where the devices are, as long as they are connected to the internet, they are getting the patches and updates that are critical to IT.



Automate patch detection and deployment with BMC Client Management.



We provide innovative, customized business process consulting, software implementation services and Level 1 bilingual support for multiple ITSM and DEM solutions and add-ons. We understand that in today's day and age, technology leaders are focused on transforming how IT operates. Digital transformation and automation are key elements in ensuring that most organizations keep up with how fast-paced both technology and information are consumed and delivered – at work and at home; on premise and in the cloud.



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