



# Mobile Reach

## Improve workflows, reduce operating costs, and deploy new services faster with automation

### PRODUCT DESCRIPTION

Mobile Reach's award-winning Splitware Mobility Platform provides secure, direct mobile access to any BMC Remedy application, including the ITSM suite, ITAM/CMDB, and custom applications to field technicians, IT asset managers, and other mobile workers. Splitware operates on iOS, Android, BlackBerry, and Windows Mobile devices and incorporates robust barcode scanning, RFID, signature capture, and offline capable workflows.

Splitware mobile applications allow users to access and update BMC Remedy in real-time on location, resulting in more accurate information on critical assets, better decision making, and more uptime. Splitware has been tightly integrated with the BMC Remedy Action Request System for more than 12 years and supports Remedy versions 4 through 8. Empower your mobile workforce and embrace BYOD initiatives with the Splitware Mobility Platform for BMC Remedy.

### Splitware AppStudio: Award-Winning App Development Tool

Splitware AppStudio, now with new features including support for Android, is a key component of the Splitware Mobility Platform. This advanced mobile application development environment allows organizations to build, manage and deploy native mobile enterprise apps across a variety of mobile platforms.

Featuring an intuitive interface and drag-and-drop simplicity, Splitware AppStudio is a robust mobile enterprise application development tool that allows you to scale business to employee (B2E) mobile applications along with your evolving business needs.

Without wasting time in development and testing, rapidly extend BMC Remedy and other enterprise apps and databases to mobile users on smartphones, tablets, barcode scanners, radio frequency identification (RFID) scanners and more. Deliver enterprise class mobile apps that increase efficiency, data integrity, and empower the mobile workforce.

### KEY FEATURES

- Offline-capable mobile applications
- Directly integrated with Remedy AR System
- Cross-platform support for iOS, Android, Windows Mobile, and BlackBerry
- Native mobile apps support for barcode scanning and RFID
- Design task specific mobile apps that allow end users to access
- Support for custom BMC Remedy applications
- Highly secure to meet your data protection requirements
- Support for signature capture, photo capture, GPS, maps, etc.
- Customizable app templates for Incident / Asset Management, Tasks, Approvals, etc.
- Splitware Community website for support, sharing and best practices

### KEY BENEFITS

- Reduce IT support costs
- Enjoy significant process improvement
- Increase worker productivity
- Improve CMDB accuracy
- Decrease incident resolution times
- Speed up IT operations
- Make well-informed business decisions



For all the benefits of this product and more visit [RJRInnovations.com](http://RJRInnovations.com)



609 - 1420 Blair Towers Place, Ottawa, ON Canada K1J 9L8

